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# DAMIR HARBAS

## WORK EXPERIENCE

### SKF GROUP AB, GOTHENBURG (SWEDEN)

SENIOR BUSINESS ANALYST

4 / 2019 – present

- Interacting with global stakeholders, eliciting and documenting business needs, creating value for the client with regards to mobility development such as Web and Mobile applications
- Implemented a requirements process that aligns with business processes which saves time and budget
- Created a requirement analyzing web-tool for eliciting the needs from clients, which created value for the developers



### CEVT - CHINA EURO VEHICLE TECHNOLOGY (SWEDEN)

BUSINESS ANALYST / SCRUM MASTER

10 / 2018 – 4 / 2019

- Facilitated all scrum sessions; daily scrum, sprint planning, sprint review, retrospective and backlog refinement (improved the product backlog by reducing it 50%)
- Successfully coached and managed 5 agile development teams with 26 developers according agile values and principles
- Tracked and effectively communicated teams' velocity and sprint progress to other teams, and led its continuous improvement
- Developed a glossary which increased transparency among the department



### TOYOTA MATERIAL HANDLING EUROPE, GOTHENBURG (SWEDEN)

BUSINESS ANALYST

9 / 2017 – 10 / 2018

- Building an understanding of customers' requirements in order to optimize efficiency and flexibility of warehouse with automated solutions
- Managed that 4 development teams understand the requirements of 12 projects in 6 countries by using different requirements sources and techniques
- Introduced the organization with the tools for requirement management (i.e. JIRA and Confluence), accepted well by managers and developers



### CAPGEMINI, GOTHENBURG (SWEDEN)

BUSINESS ANALYST

8 / 2015 – 8 / 2017

Business Analyst at SKF

- Documenting business requirements and detailing them with stakeholders
  - Present new ideas and possibilities for current and future developments
  - Performed as a Lead BA in the team for new BA members
- Scrum Master / Business Analyst at Volvo Cars Corporation
- Communicated with stakeholders, analyzed work requirements and recommended the client with business and technology solutions
  - Lead and facilitate the agile work together with teams



### VOLVO IT, GOTHENBURG (SWEDEN)

OPERATION ANALYST

1 / 2013 – 5 / 2015

- Monitored and operated a large number of VMS / Windows / OS machines. The work included monitoring the environment, taking care of infrastructure problems, maintenance such as IPL, restarts of various systems, correct batch and application abends and close communication with technicians worldwide



### ADECCO ENGINEERING & IT, GOTHENBURG (SWEDEN)

IT CONSULTANT

9 / 2012 – 5 / 2014

Consultant at Volvo IT

- Worked at the helpdesk department with IT-related issues, gained customer handle experience

Consultant at Goodfellows AB

- Worked as a PC-technician and the job was to install software and hardware



## SUMMARY

Senior Business Analyst with 8+ years of diversified experience in supporting leading global companies (i.e. Capgemini, Toyota, Volvo, CEVT) with business solution software and analyzing business needs;

Business Analyst (BA), Scrum Master, Requirement Engineering, Project Manager and Agile Coaching;

Bachelor of Applied IT, Spec. in Computer Science & Electronic Engineering, Certified BA and Scrum Master;

## EDUCATION

### GOTHENBURG UNIVERSITY (SWEDEN)

Bachelor of Applied Information Technology, (Computer Science)  
2012 - 2015

### GOTHENBURG TECHNICAL INSTITUTE (SWEDEN)

Specialization in Computer & Electronic Engineering, (SQL, Java, Python, C++)  
2007 - 2009

### HIGH SCHOOL (SWEDEN)

Computer / Electrical Program  
2004 - 2007

## LANGUAGE

ENGLISH ● ● ● ● ● FLUENT

SWEDISH ● ● ● ● ● NATIVE

BOSNIAN ● ● ● ● ● NATIVE  
CROATIAN  
SERBIAN

## TOOLS

JIRA, Confluence, Lucidchart, Sketch, Tableau, IBM Rational Doors, Balsamiq, ServiceNow, SQL Server, AWS, Azure, SharePoint Online, SharePoint OnPrem, Teams, OneDrive, Planner, CMS SDL Tridion

## LICENSES & CERTIFICATIONS

BCS - Foundation Certificate in Business Analysis  
Certified Professional Scrum Master I  
SDL Tridion for Business Analysts